

#### **SQC APPEALS FORM**

All applicants, clients and stakeholders are requested to read this document in conjunction with the SQC Complaints and Appeals Policy and Process document before submitting a complaint or appeal.

A copy of the SQC Complaints and Appeals Policy and Process document is available upon request.

#### 1. Appeals pack

- 1.1 The SQC Managing Director who has managed the applicant or client through a complaint investigation issue, will issue the Appeals Pack
  - (a) SQC Appeal Form
  - (b) SQC Complaints and Appeals Policy and Process
  - (c) SQC Appeals Panel Terms of Reference

#### 2. How to submit an appeal

- 2.1 Applicants and members dissatisfied with the outcome of their complaint into membership status, may appeal to the SQC Managing Director within 28 calendar days (4 weeks)
- 2.2 SQC is able to receive appeals via the following:
  - (a) Email <u>Teresa.dougall@scottishqualitycrops.co.uk</u>
  - (b) A letter which must be accompanied by the completed form below
- 2.3 The appellant must make payment of the invoice for the Appeal before further action is taken by SQC (fees are refundable if the appeal is successful)

# 3. Appeal Form

# Please complete all boxes in the form below:

First	Click or tap here to enter text.	Last	Click or tap here to enter
name		name	text.
Address	Click or tap here to enter text.	Postcode	Click or tap here to enter
			text.
Certification reference number:		Click or tap here to enter text.	

### Please provide details of the appeal:

Click or tap here to enter text.					

### Please list any supporting documents you are submitting:

Click or tap here to enter te	xt.		

Signature:	Date:
Click or tap here to enter text.	Click or tap to enter a date.